



# MOD Pizza Integrates Critical Applications With Boomi, **Gets New Employees Productive on Day One**

Fast-growing business links key software platforms and automates employee onboarding, saving 30 hours a week and boosting employee satisfaction.

Connection

## BUSINESS GOALS

Growth is good – but managing that growth can be a challenge. Just ask MOD Pizza.

This pioneer of super-fast, artisan-style pizza and salads was founded in 2008, but 80 percent of its growth has happened since 2015. Today MOD Pizza has grown from just one store in Seattle to over 450 across the U.S. and one in Canada.

For MOD Pizza’s managers, this growth brought new challenges. These included fast-growing numbers of employees – known as the MOD Squad – to bring on board, customers to delight, and locations to open.

Managers knew they’d need to provide a great employee onboarding experience. This required modernized systems — yet the company also sought to keep its IT team lean.

## TECHNOLOGY CHALLENGES

MOD Pizza’s IT team implemented several critical technology systems, including SAP S/4HANA Public Cloud, SAP SuccessFactors, Restaurant Magic Data Central for store management, and Beekeeper for employee engagement.

Along the way, the volume of data became harder to manage. Each time a new employee was hired, multiple teams had to manually add new employee data into disparate systems, significantly slowing the onboarding process.

Because MOD Pizza is a 100 percent SaaS-based business, it needed to implement a modern, cloud-native integration platform to effectively connect all its existing systems and gain the flexibility to easily make changes or additions in future.

To support new systems and create a foundation to support continued growth, MOD Pizza looked to technology partner Slalom to recommend and help implement an integration platform.

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For our 100% SaaS business, having a cloud-native integration platform was ‘table stakes.’ We chose Boomi for three key reasons: **its speed of implementation, simplicity for our technology team to deploy and use, and scalability.**

Tara Gambill, Senior Director of Enterprise Systems, MOD Pizza

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## HOW BOOMI HELPED

Slalom recommended that MOD Pizza build its integration foundation based on Boomi technology, and enabled MOD to be successful with the Boomi Platform.

Boomi provides MOD Pizza with a continuous integration/continuous development (CI/CD) capability, as well as a secure, scalable, and simple platform for getting data where it needs to be. With Boomi, MOD Pizza can extract insights from both back-office and customer-facing systems, and can manage data while keeping its IT team lean.

Store employees benefit from Boomi, too. Members of the MOD Squad open the doors, greet customers, and make great pizza, as the Boomi Platform empowers them to clock in quickly and transact business. New workers can start to contribute on Day One.

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With Boomi we're saving 30 hours a week. It's not just the ability to enable fast, seamless employee onboarding. **We're also getting increased data accuracy and reliability. That allows our staff to spend more time on more impactful work.**

**Tara Gambill**

Senior Director of Enterprise Systems, MOD Pizza

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## RESULTS & BUSINESS OUTCOMES

With Boomi, MOD Pizza's IT group was able to easily integrate the company's key applications.

Also, MOD Pizza's automated onboarding process and platform integration with Boomi have improved employee engagement. MOD Squad members can now focus on delivering delicious pizza and superior customer service.

The key business benefits for MOD Pizza include:

- **Time savings** of 30 hours a week in administrative time. These folks can now be re-allocated to more strategic projects.
- **A dramatic improvement** of the employee onboarding experience, achieved in less than six months, by providing timely access to helpful resources and systems employees need to use.
- **Higher workforce productivity**, thanks to increased data accuracy, which in turn reduces the need for rework.
- **Lower** total cost of ownership (TCO).

## CUSTOMER SPOTLIGHT

<b>Market:</b>	Food service
<b>Support Center:</b>	Bellevue, Wash.
<b>Stores:</b>	450+ in the United States 1 in Canada
<b>Funding:</b>	\$352+ million raised to date in six rounds
<b>Key Integrations:</b>	SAP SuccessFactors, SAP S4/HANA, Restaurant Magic, Beekeeper, Azure AD, ADP Vantage
<b>Partners:</b>	Slalom

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