



Boomi Privacy

Transparency Report

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Boomi: Transparency Report

Overview

Boomi takes the privacy of our customers, partners and their customers and end-users seriously. Boomi has taken measures to support our customers' and partners' compliance with data protection requirements, including those set forth in the General Data Protection Regulation ("GDPR"), and other applicable data protection laws, such as the Data Protection Act 2018 of the United Kingdom and Section 3 of the United Kingdom's European Union (Withdrawal) Act 2018 ("UK GDPR"), the Swiss Federal Act on Data Protection 1992, related data protection and privacy laws of the member states of the European Economic Area, Australia's Privacy Act 1988, and the California Privacy Act 2018 ("CCPA"). Boomi is also certified under the Data Privacy Framework which underlines Boomi's commitment to meet highest privacy standards.

The global privacy landscape is ever evolving, as a result, Boomi's privacy team has adopted privacy principles from GDPR as the foundation of its privacy program, to provide a consistent baseline in the development and operation of the Boomi Services.

Like many other SaaS providers, Boomi may receive Governmental Requests. Boomi's privacy program aims to ensure that customer data is protected while complying with all applicable laws. We publish this transparency report annually, providing clarity to our customers on Governmental Requests.

Principles

Trust is at the core of everything we do. As you entrust your data to Boomi, protection of your data is paramount.

- **Transparency:** We will disclose the number and type of Governmental Requests we receive, and shall, to the extent permitted by law, notify affected customers, accordingly.

- **Customer Support:** If we are not legally permitted to tell a customer about a Governmental Request, we will look to narrow the specific request. Such requests will be reviewed by Boomi Legal.
- **Shared Service:** As a shared platform provider, Boomi applies a standard of security and privacy compliance to all customers equally. We will apply the same processes to each Governmental Request, regardless of its origin or the location of our customer (their data subject)
- **Back Doors:** Boomi does not support access to any of the Boomi Services by any government or third party. We do not provide encryption keys to any government or third party.

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This report covers the period 1 February 2024 to 31 January 2025.

| Request Type | Number |
|--|--------|
| Requests from a US federal, state, or local law enforcement agency seeking information in connection with an investigation of a violation of criminal law | 0 |
| Requests under US national security law (such as NSLs, FISA, or FISA Section 702) | 0 |
| Requests from a law enforcement or government agency outside the US seeking information in connection with an investigation of a violation of criminal law or under a country's national security laws | 0 |