



Disaster Recovery Executive Summary

This document outlines the procedures followed to quickly and efficiently recover Boomi's services by focusing on establishing procedures and guidelines to recover Boomi's services in the event of a disaster. Boomi's disaster recovery (DR) plan forms part of Boomi's business contingency plan (BCP) and includes business impact analysis (BIA), risk assessment, and recovery strategies.

Objectives

1. Minimize the impact of any disaster on Boomi's customers and their operations with quick recovery.
2. Ensure data integrity, security, privacy and confidentiality throughout the recovery process.
3. Boomi strives to maintain a Recovery Time Objective of 8 hrs and Recovery Point Objective of 4 hrs for critical production systems. The RTOs and RPOs may be adjusted or extended for events that are outside of Boomi's control, such as unavailability of Infrastructure resources.

Scope

Boomi's DR plan applies to Boomi Enterprise Platform and all Boomi hosted public clouds supporting Integration, Master Data Hub (MDH), API Management, Flow and B2B/EDI management service. For Boomi Managed Cloud Services (MCS), due to the customer customization, this DR Summary does not cover applicable DR for a customer's specific instance.

Within the Platform services, User Profile Data, Applications and Application configurations, Platform metadata, and Hub Golden Records that are stored with Boomi are within the scope of recovery efforts. The customer data processed by Boomi's services is not in scope since such data is not persisted long-term within Boomi's systems but sourced from and to the customers' systems.

Disaster Recovery (DR) Testing

Boomi maintains DR hygiene by simulating DR situations in a test environment annually. The intent is to ensure that the recovery procedures are kept up to date against different failure conditions. These exercises are also an opportunity for Boomi to fine-tune the scripting and automation and ensure the recovery point and recovery time objectives are met. For independent attestation of DR testing, see Boomi's SOC 2 audit report at boomi.com/compliance.